

HCAHPS Palm Beach

Based on Survey of Patients' Hospital Experiences (HCAHPS)

Provider Number	Hospital Name	Address 1
100080	JFK MEDICAL CENTER	5301 S CONGRESS AVE
100130	LAKESIDE MEDICAL CENTER	39200 HOOKER HIGHWAY
100168	BOCA RATON REGIONAL HOSPITAL	800 MEADOWS RD
100268	WEST BOCA MEDICAL CENTER	21644 STATE RD 7
100002	BETHESDA MEMORIAL HOSPITAL	2815 SOUTH SEACREST BLVD
100258	DELRAY MEDICAL CENTER	5352 LINTON BLVD
100253	JUPITER MEDICAL CENTER	1210 S OLD DIXIE HIGHWAY
100269	PALMS WEST HOSPITAL	13001 SOUTHERN BLVD
100176	PALM BEACH GARDENS MEDICAL CENTER	3360 BURNS RD
100275	WELLINGTON REGIONAL MEDICAL CENTER	10101 FOREST HILL BLVD
100234	COLUMBIA HOSPITAL	2201 45TH ST
100287	GOOD SAMARITAN MEDICAL CENTER	1309 N FLAGLER DR
100288	ST MARY'S MEDICAL CENTER	901 45TH STREET

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Address 2	Address 3	City	State
		ATLANTIS	FL
		BELLE GLADE	FL
		BOCA RATON	FL
		BOCA RATON	FL
		BOYNTON BEACH	FL
		DELRAY BEACH	FL
		JUPITER	FL
		LOXAHATCHEE	FL
		PALM BEACH GARDENS	FL
		WELLINGTON	FL
		WEST PALM BEACH	FL
		WEST PALM BEACH	FL
		WEST PALM BEACH	FL

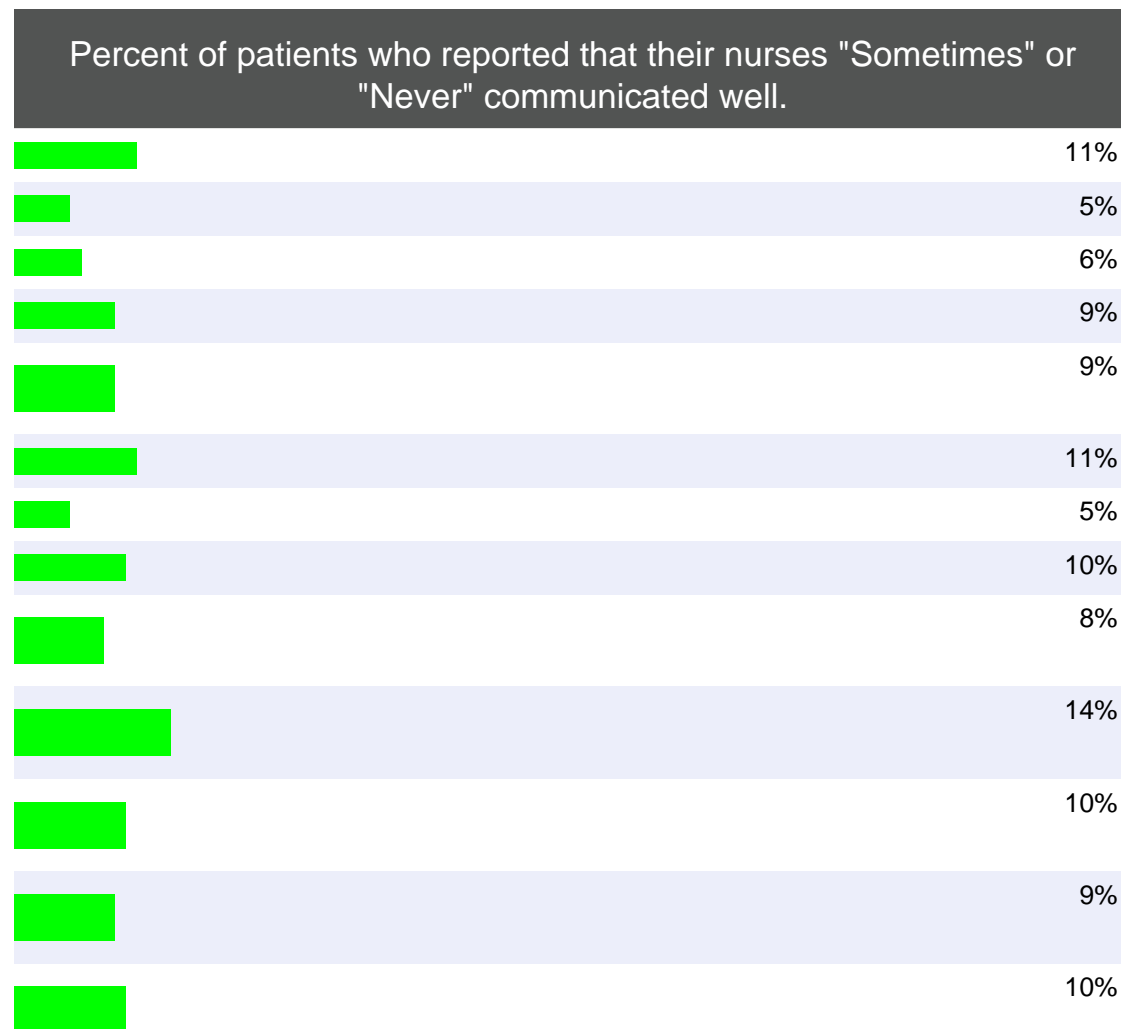
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ZIP Code	County Name	Phone Number
33462	PALM BEACH	5619657300
33430	PALM BEACH	5619966571
33486	PALM BEACH	5613625002
33428	PALM BEACH	5614888000
33435	PALM BEACH	5617377733
33484	PALM BEACH	5614984440
33458	PALM BEACH	5617472234
33470	PALM BEACH	5617534245
33410	PALM BEACH	5616221411
33414	PALM BEACH	5617988500
33407	PALM BEACH	5618446141
33401	PALM BEACH	5616555511
33407	PALM BEACH	5618406202

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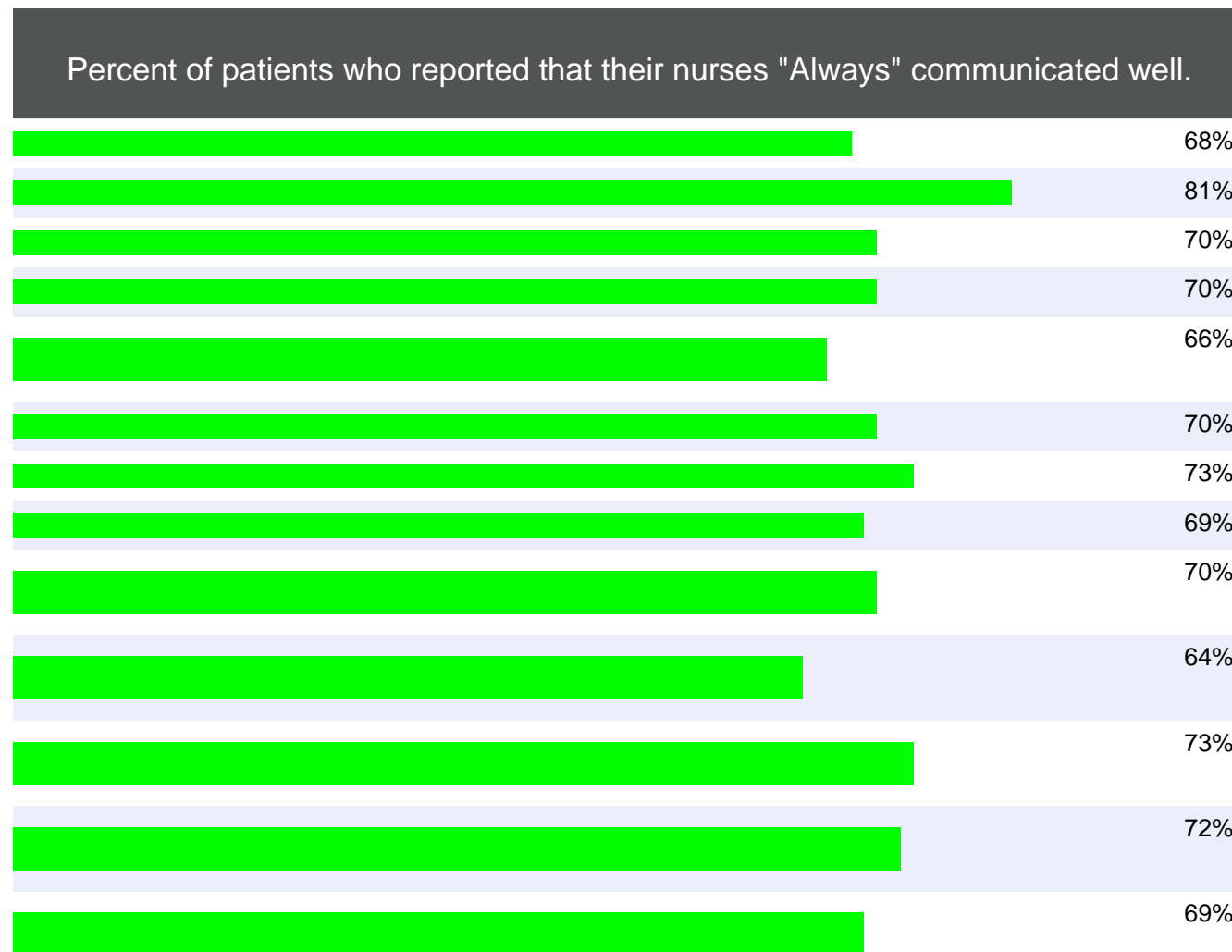
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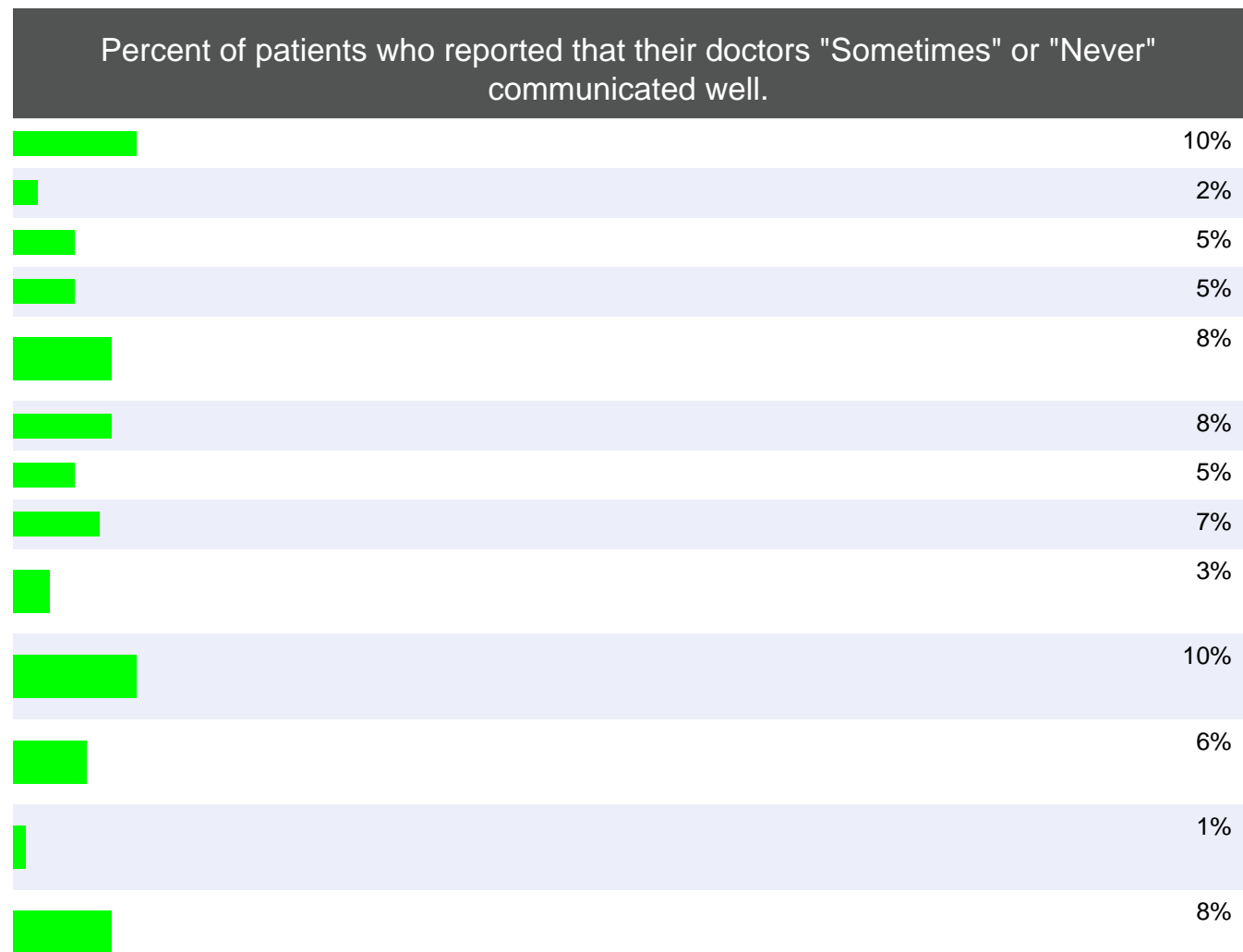
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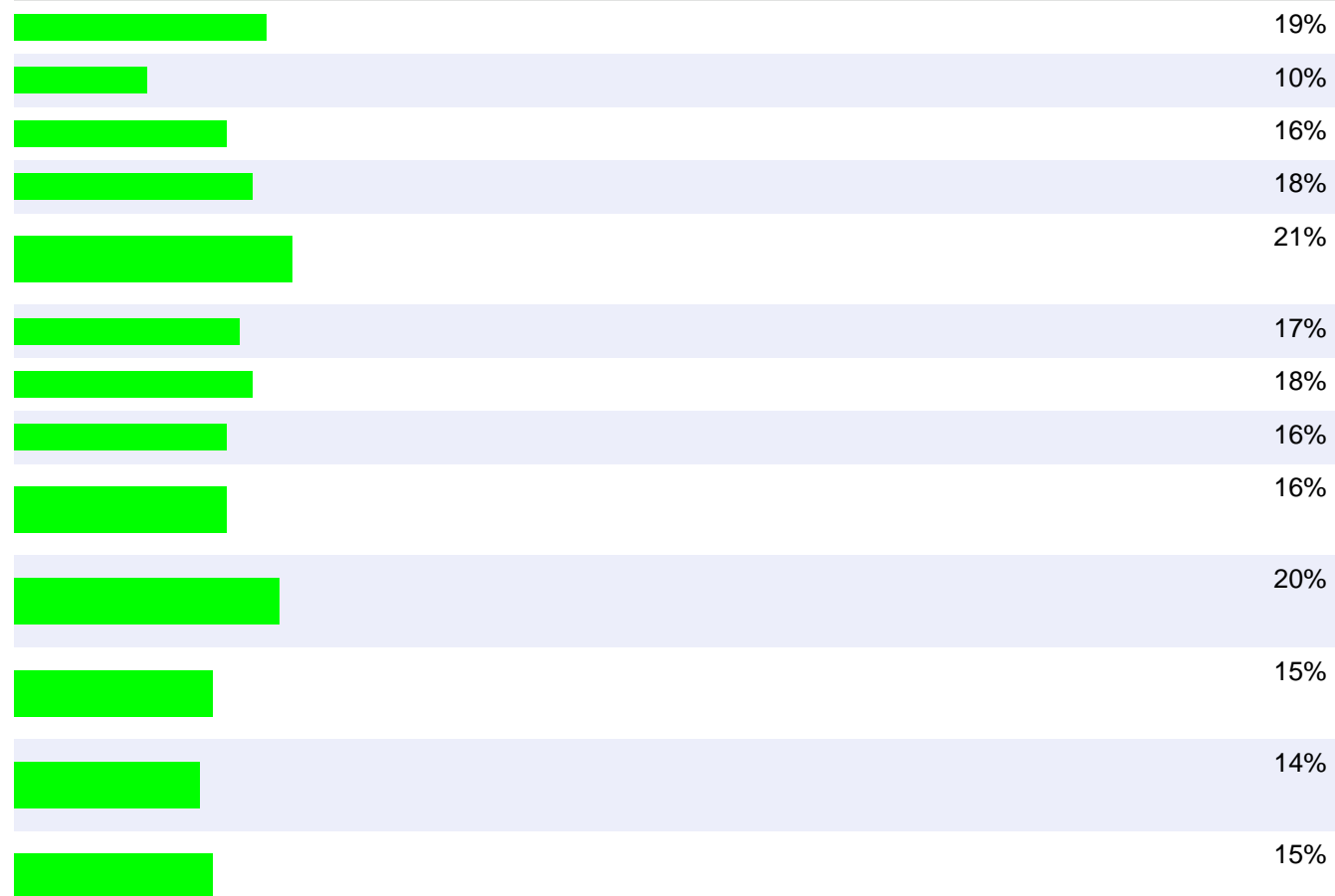
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Based on Survey of Patients' Hospital Experiences (HCAHPS)

Percent of patients who reported that their doctors "Usually" communicated well.



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

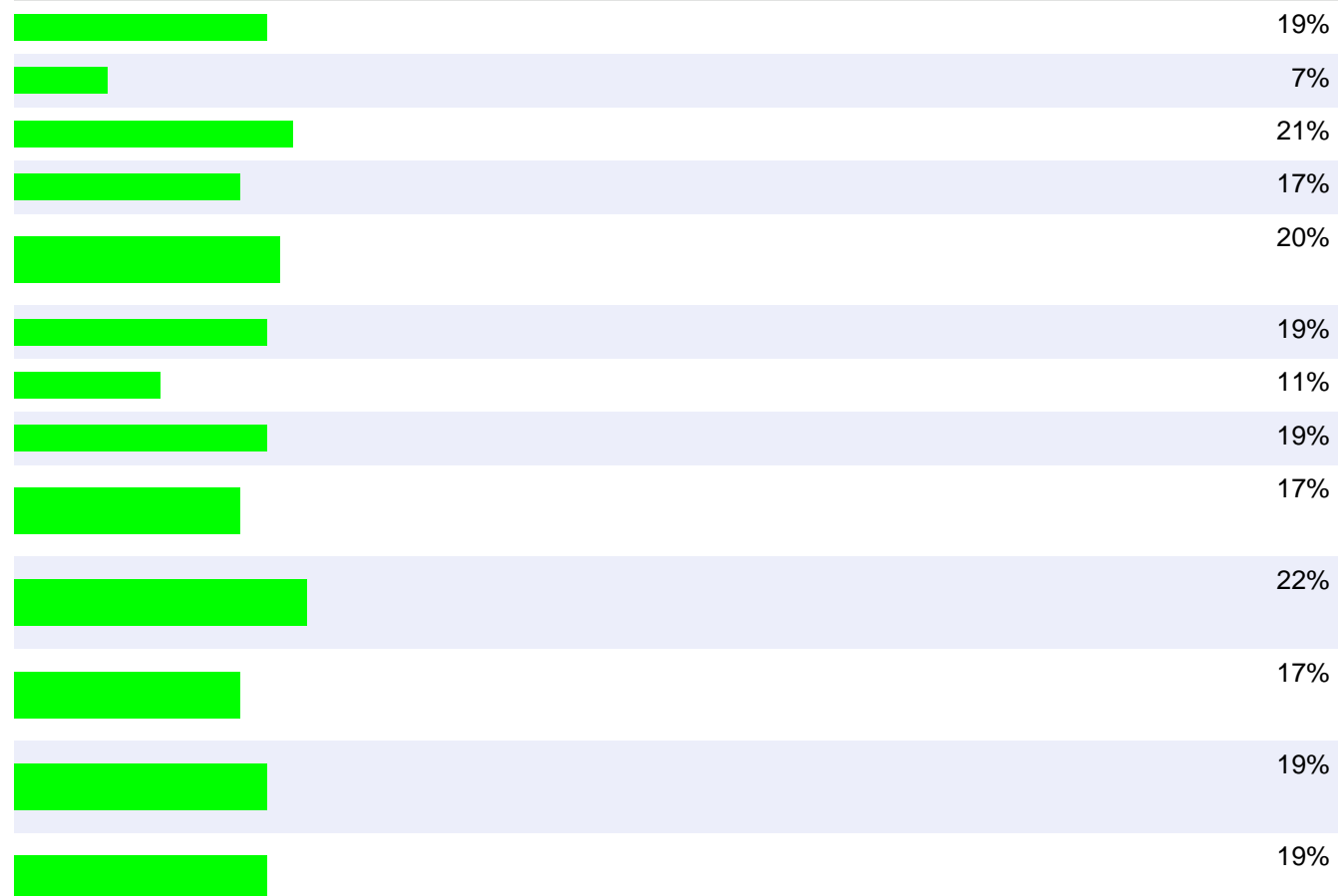
Percent of patients who reported that their doctors "Always" communicated well.



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

Percent of patients who reported that they "Sometimes" or "Never" received help as soon as they wanted.



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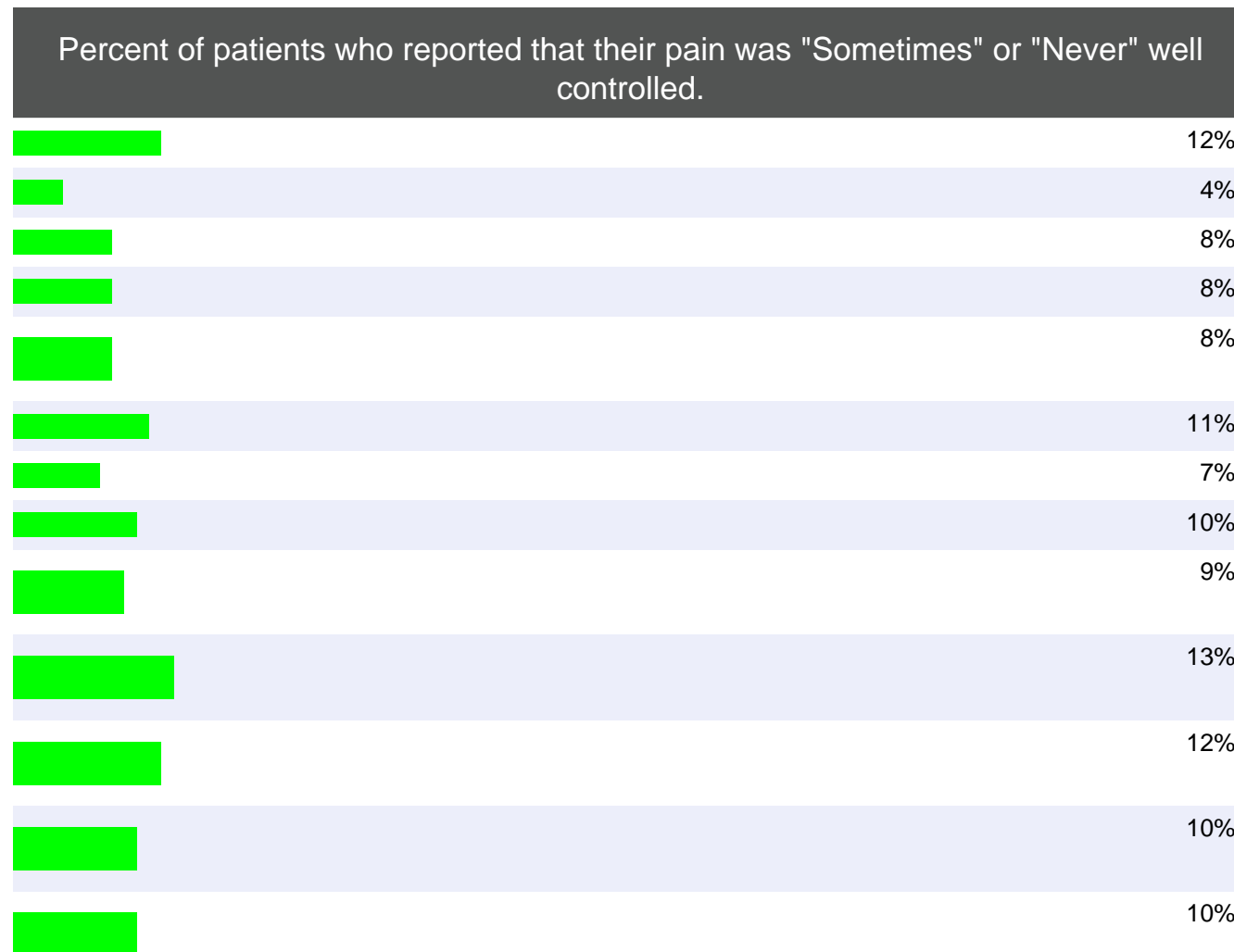
Based on Survey of Patients' Hospital Experiences (HCAHPS)

Percent of patients who reported that they "Always" received help as soon as they wanted.



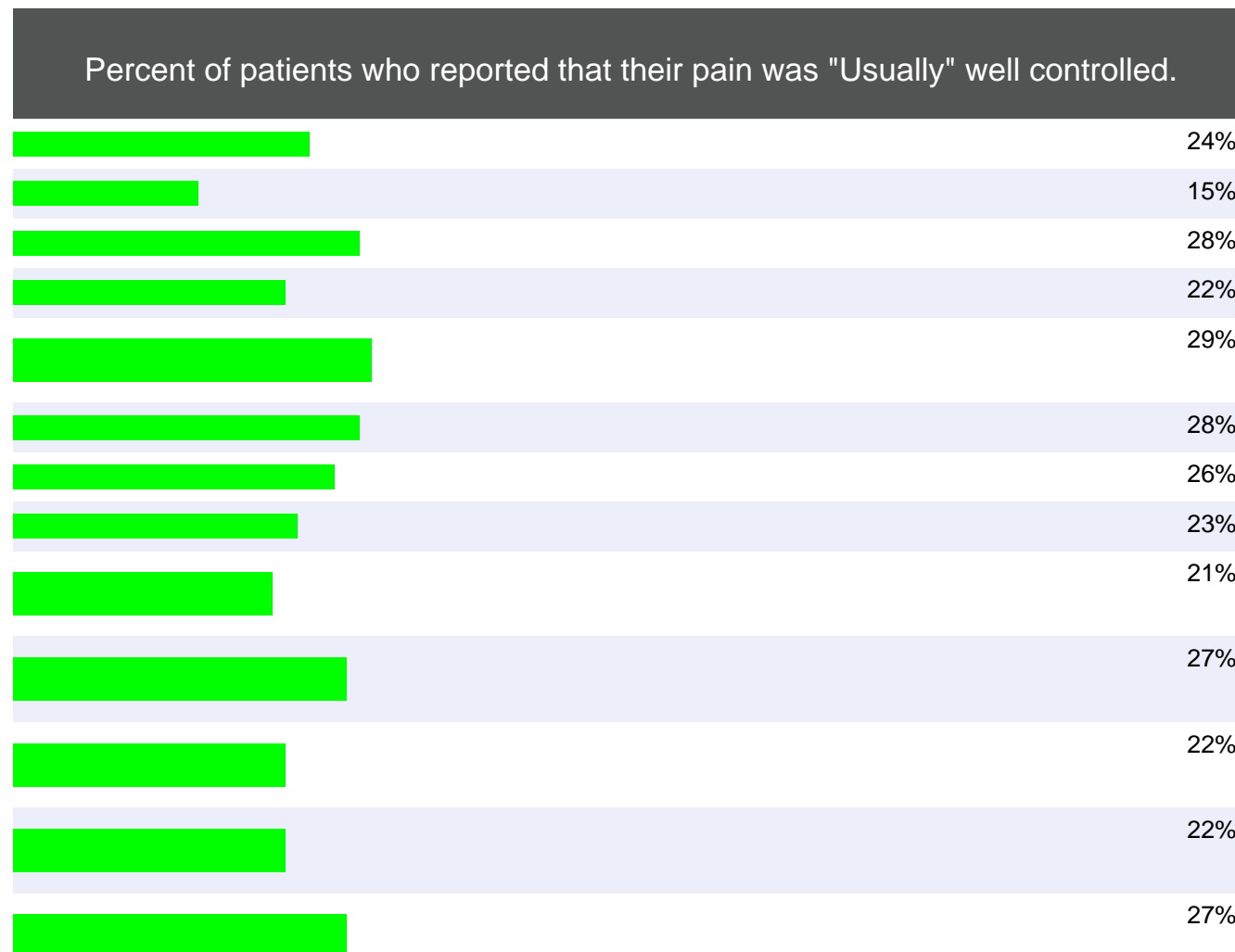
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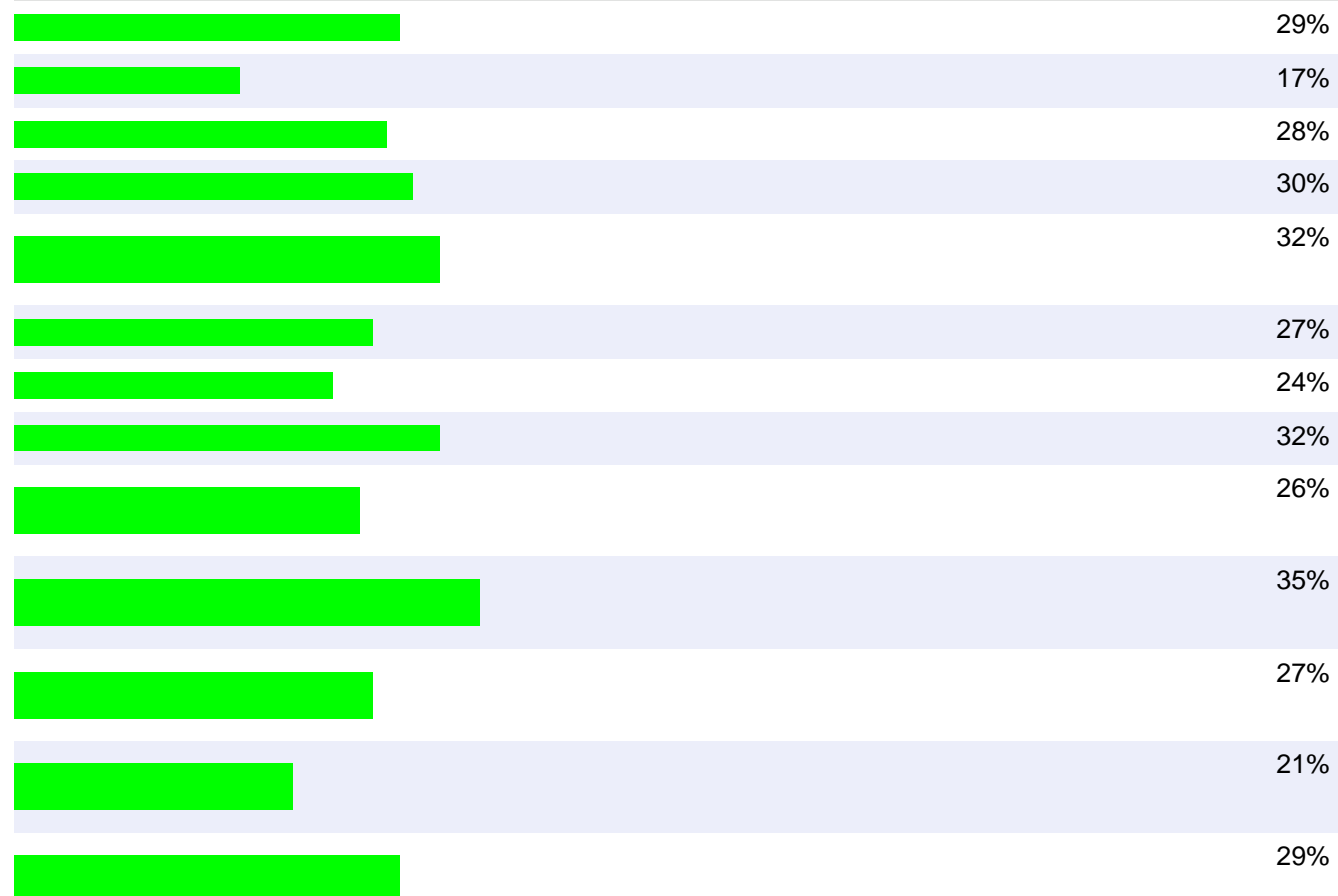
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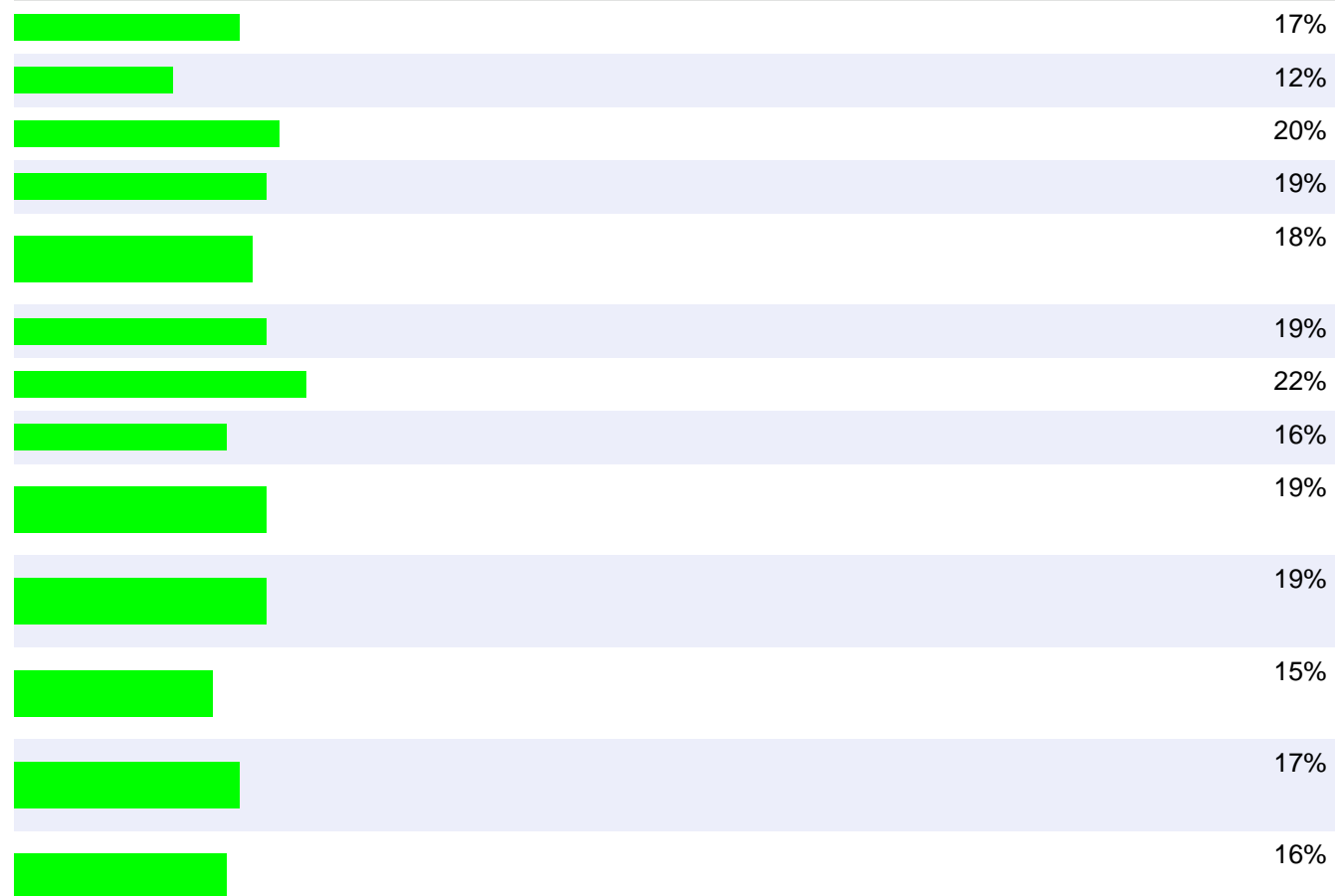
Percent of patients who reported that staff "Sometimes" or "Never" explained about medicines before giving it to them.



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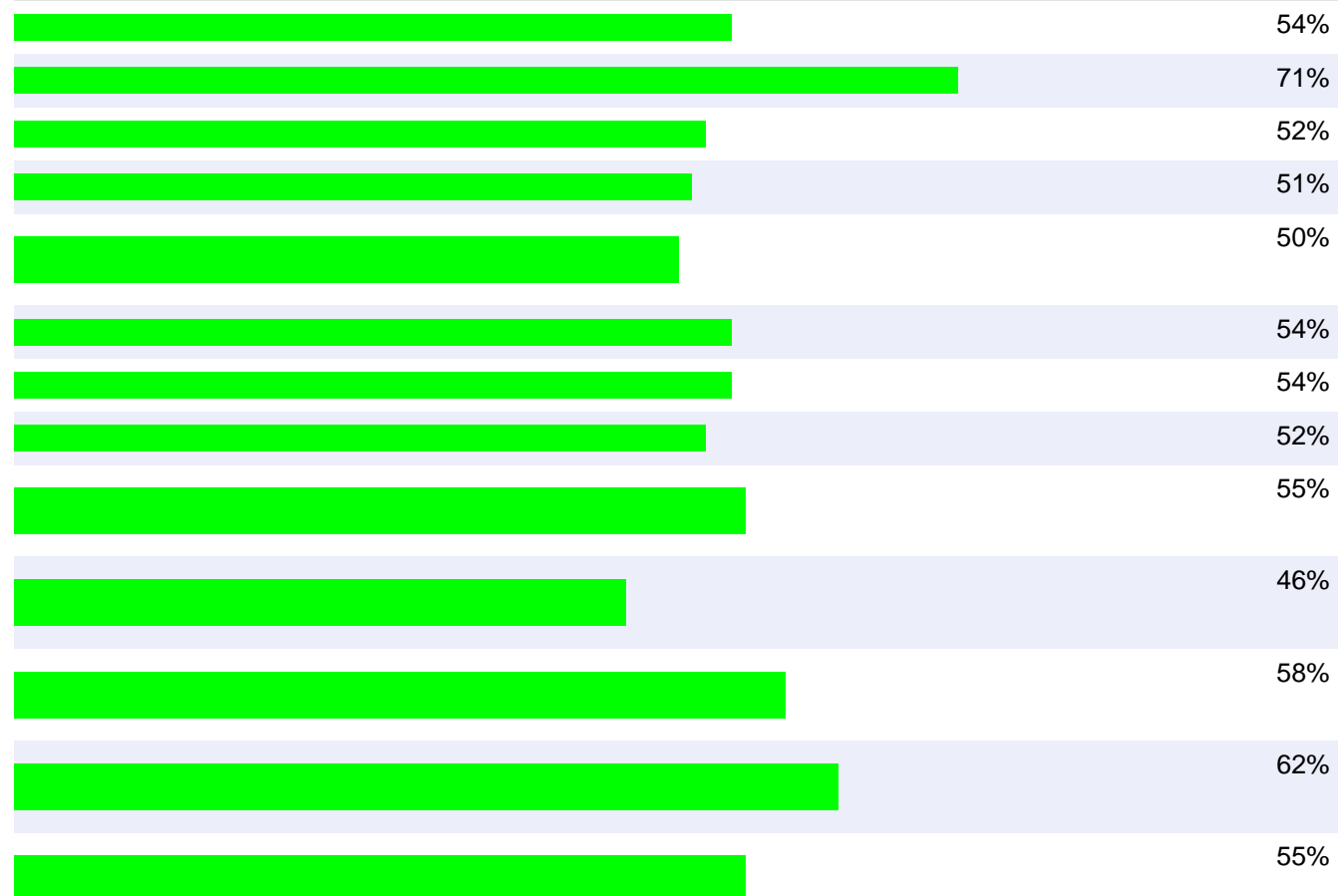
Percent of patients who reported that staff "Usually" explained about medicines before giving it to them.



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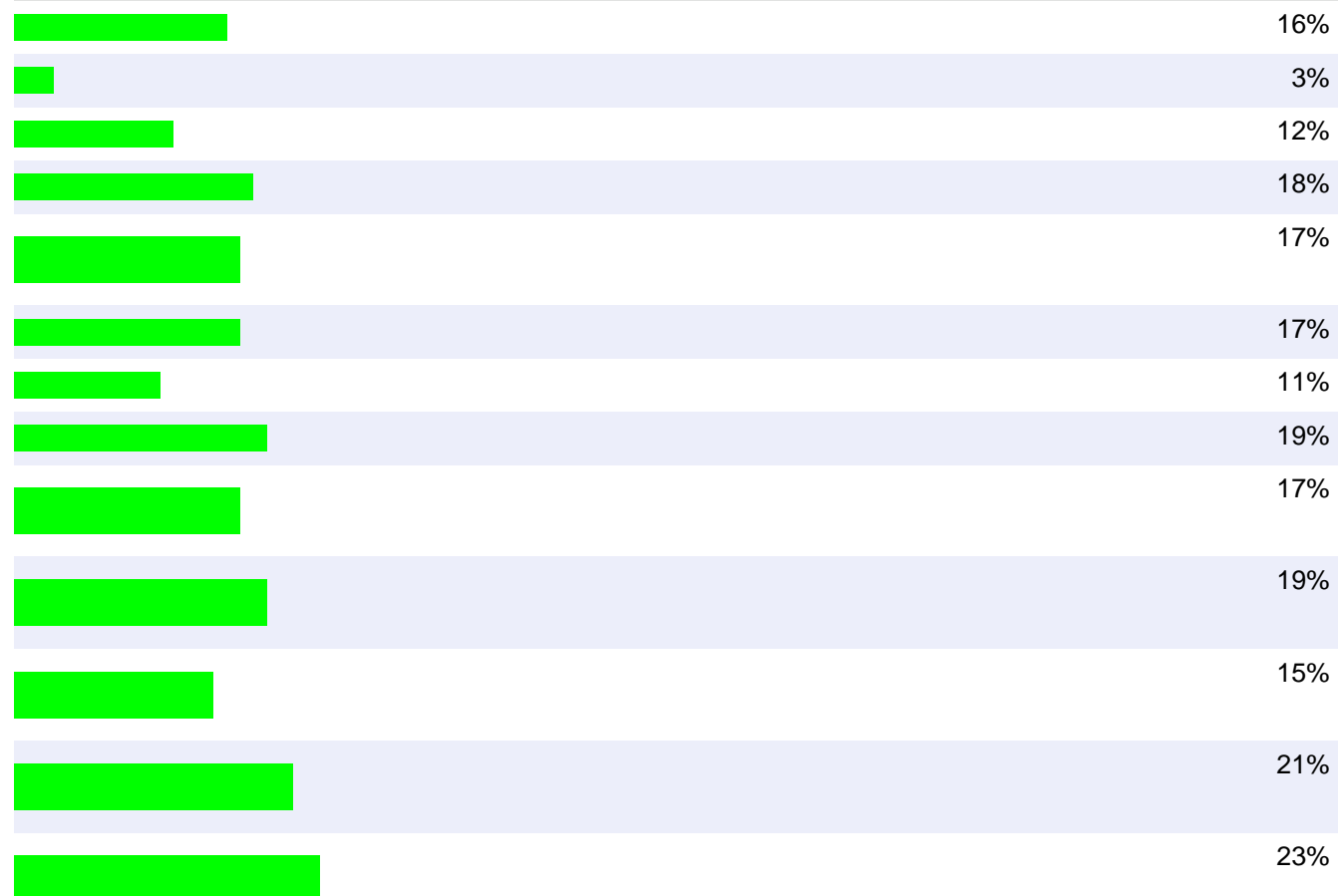
Percent of patients who reported that staff "Always" explained about medicines before giving it to them.



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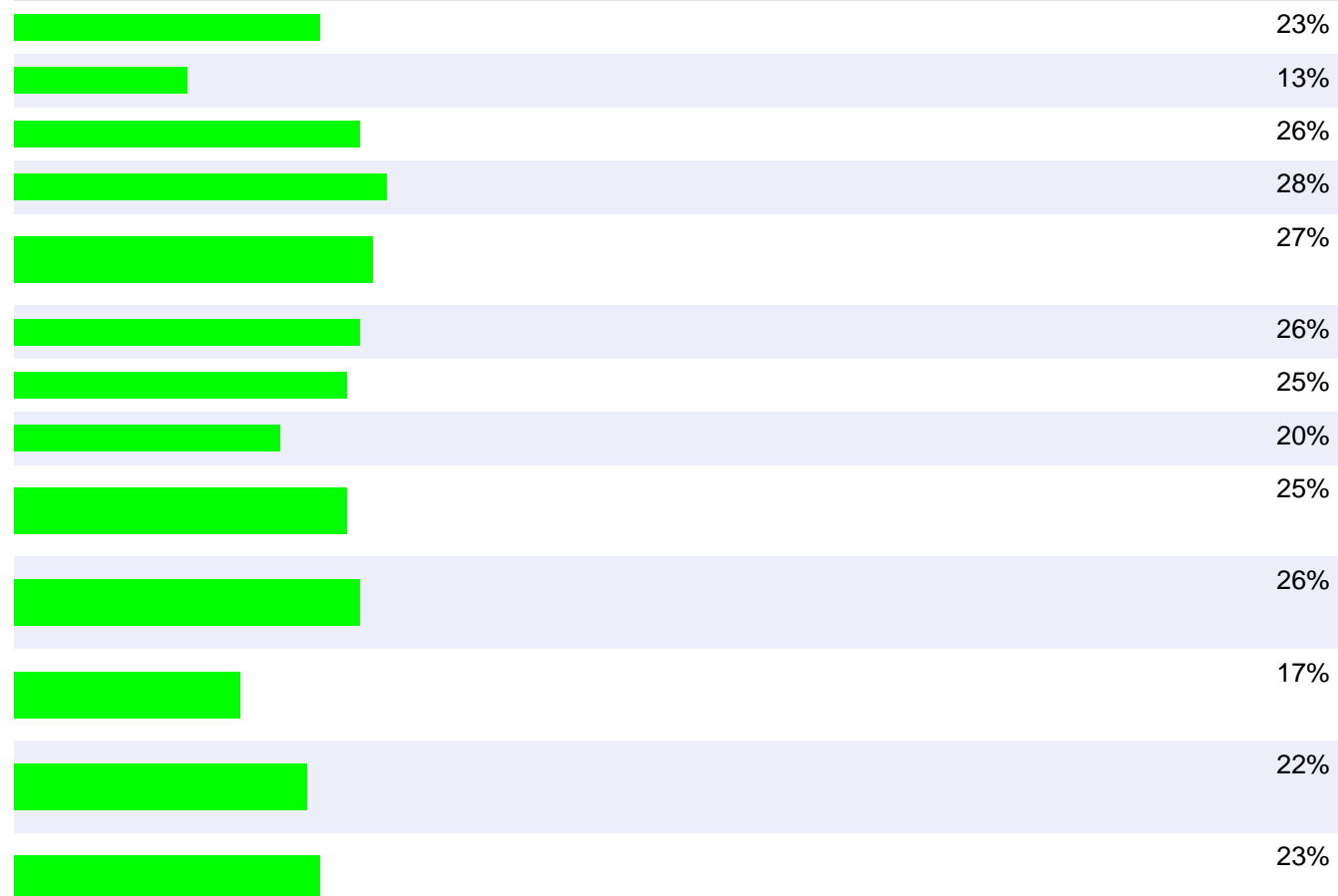
Percent of patients who reported that their room and bathroom were "Sometimes" or "Never" clean.



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Percent of patients who reported that their room and bathroom were "Usually" clean.



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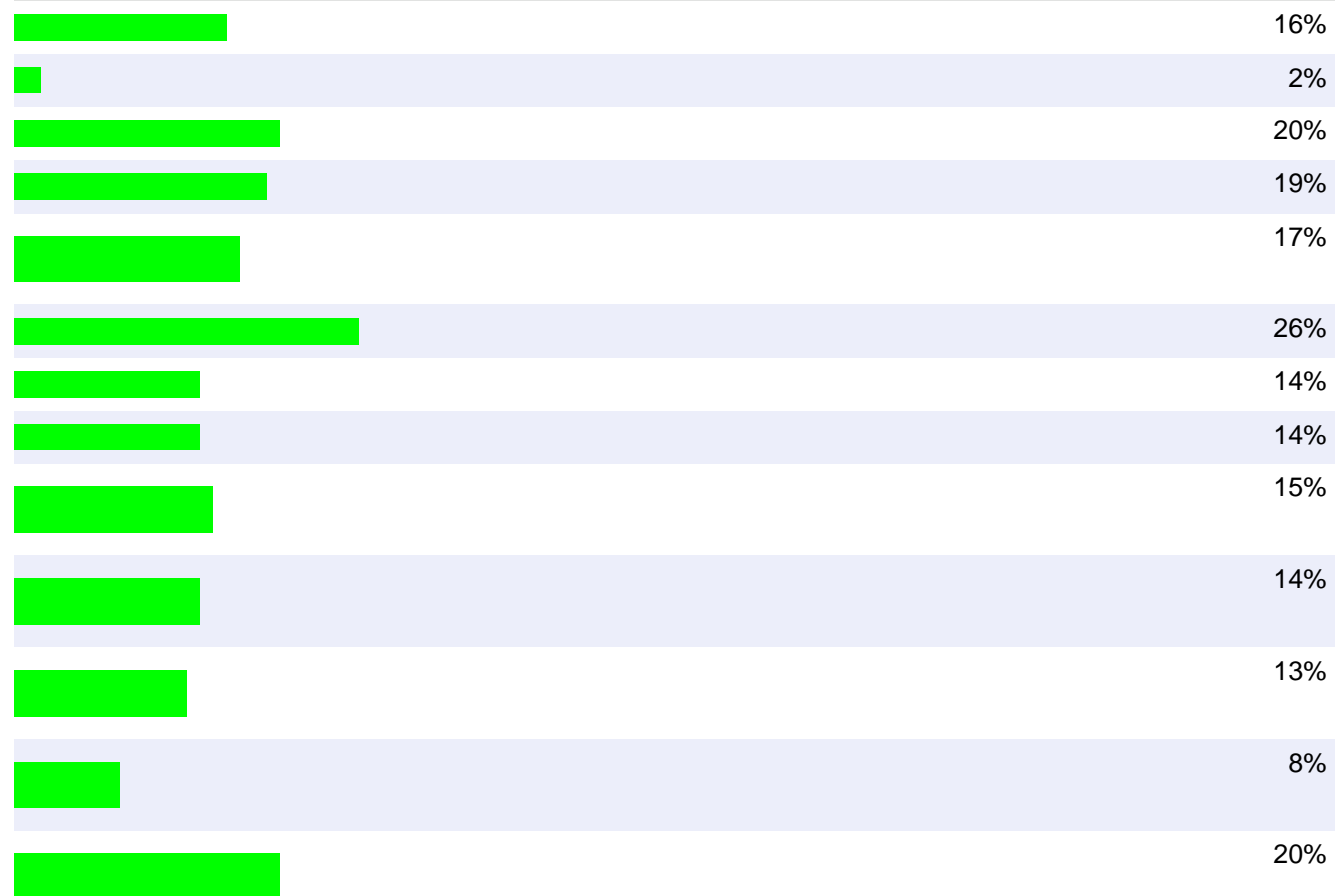
Percent of patients who reported that their room and bathroom were "Always" clean.



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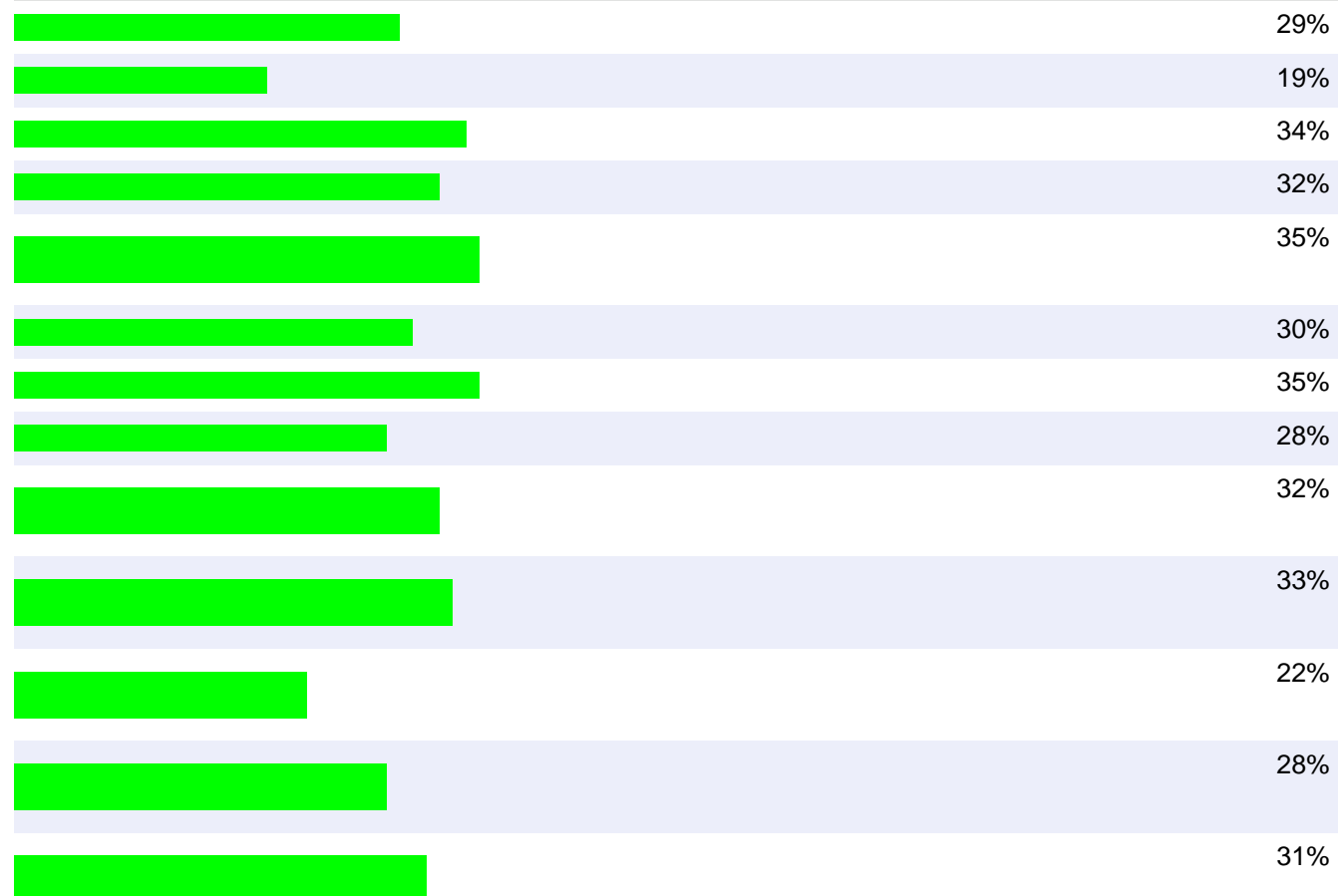
Percent of patients who reported that the area around their room was "Sometimes" or "Never" quiet at night.



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Percent of patients who reported that the area around their room was "Usually" quiet at night.



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Percent of patients who reported that the area around their room was "Always" quiet at night.



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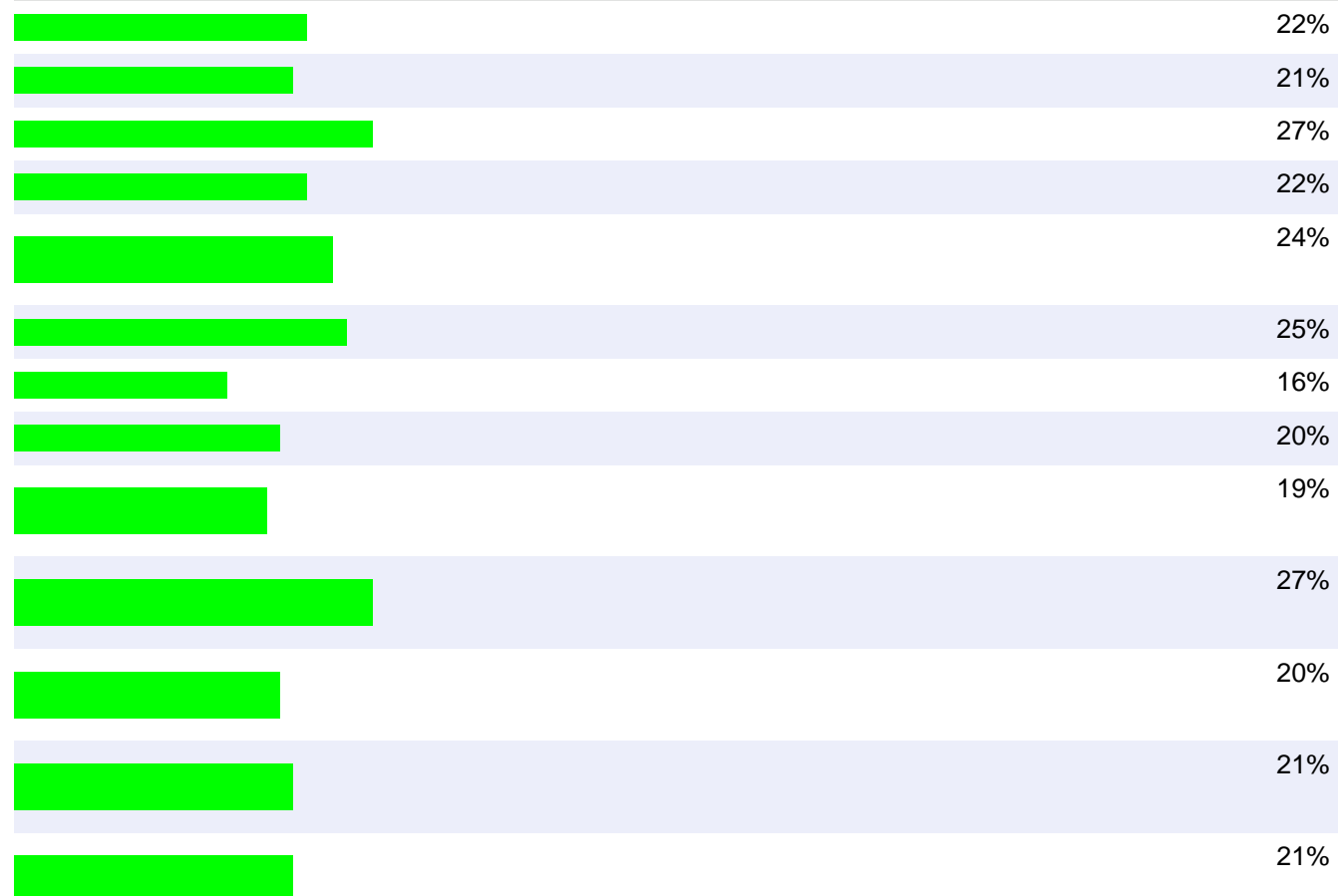
Percent of patients who reported that YES, they were given information about what to do during their recovery at home.



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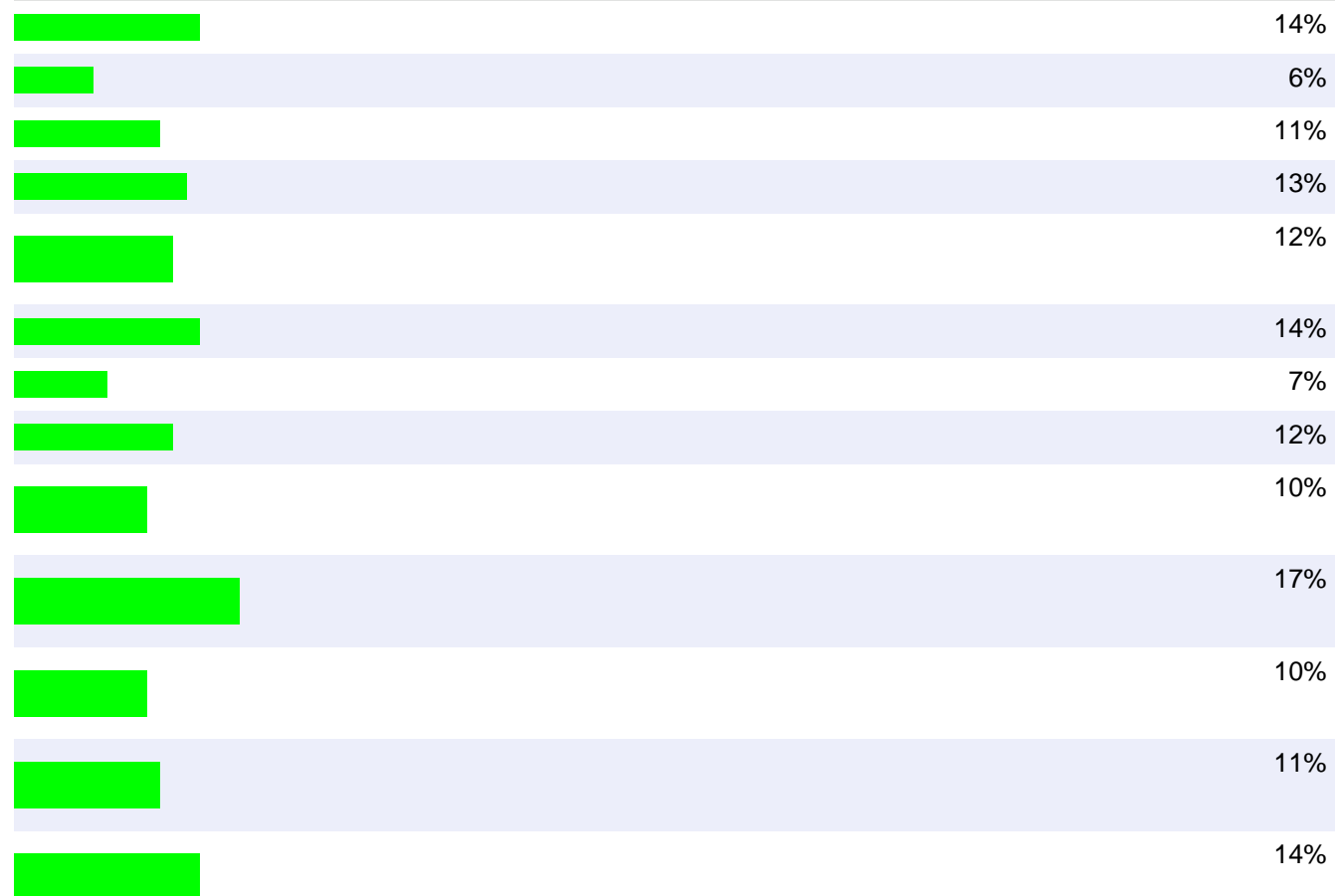
Percent of patients who reported that they were not given information about what to do during their recovery at home.



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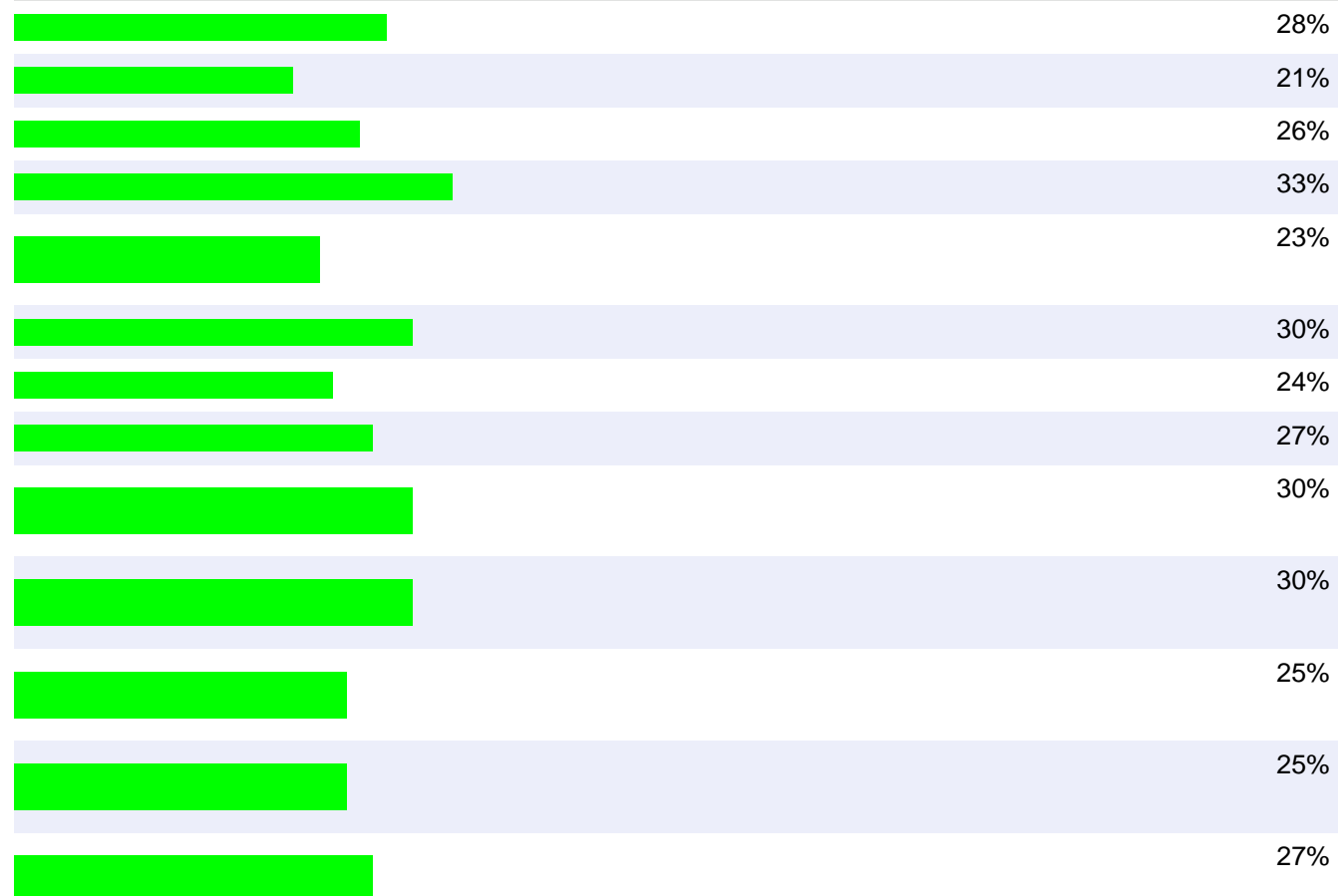
Percent of patients who gave their hospital a rating of 6 or lower on a scale from 0 (lowest) to 10 (highest).



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Percent of patients who gave their hospital a rating of 7 or 8 on a scale from 0 (lowest) to 10 (highest).



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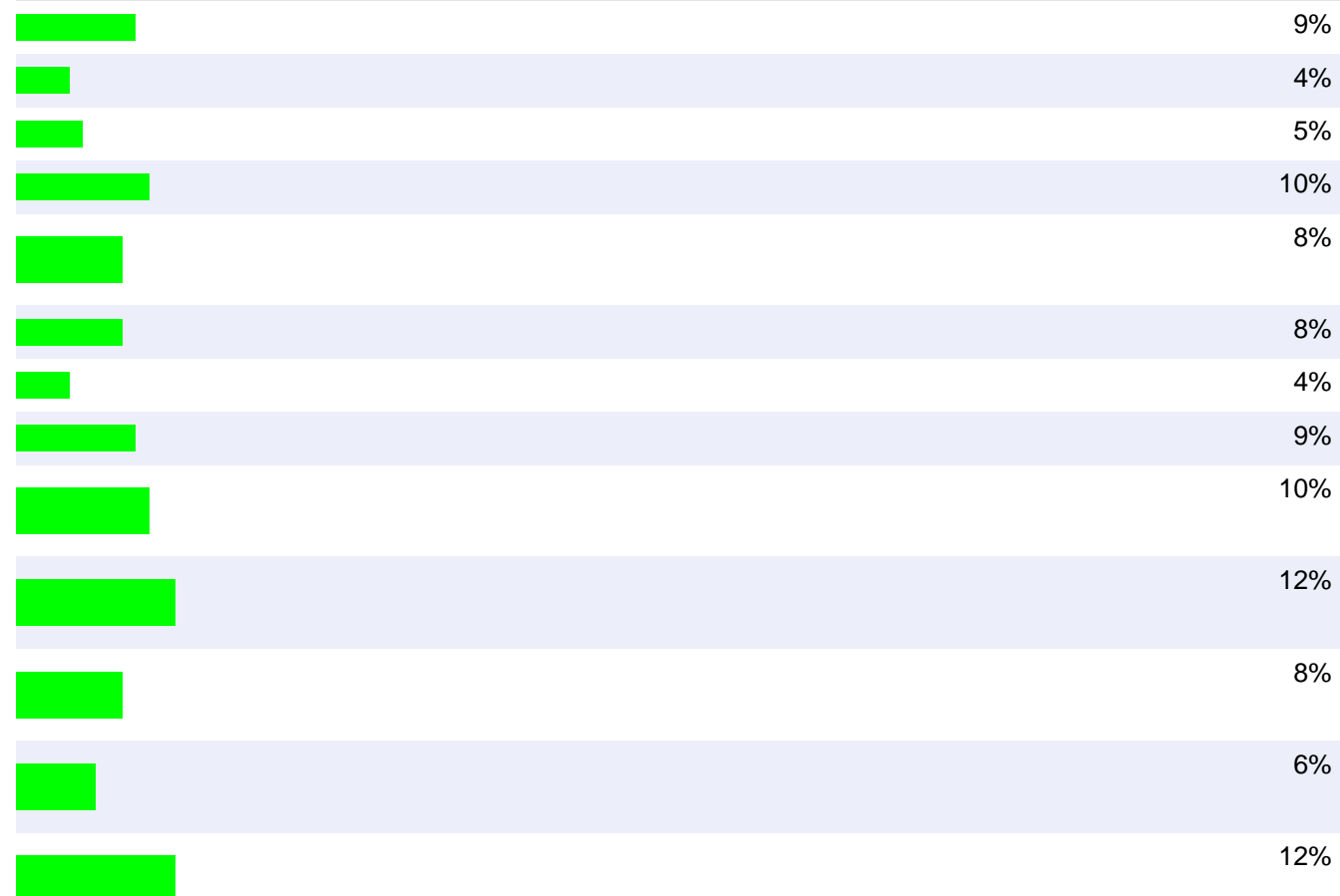
Percent of patients who gave their hospital a rating of 9 or 10 on a scale from 0 (lowest) to 10 (highest).



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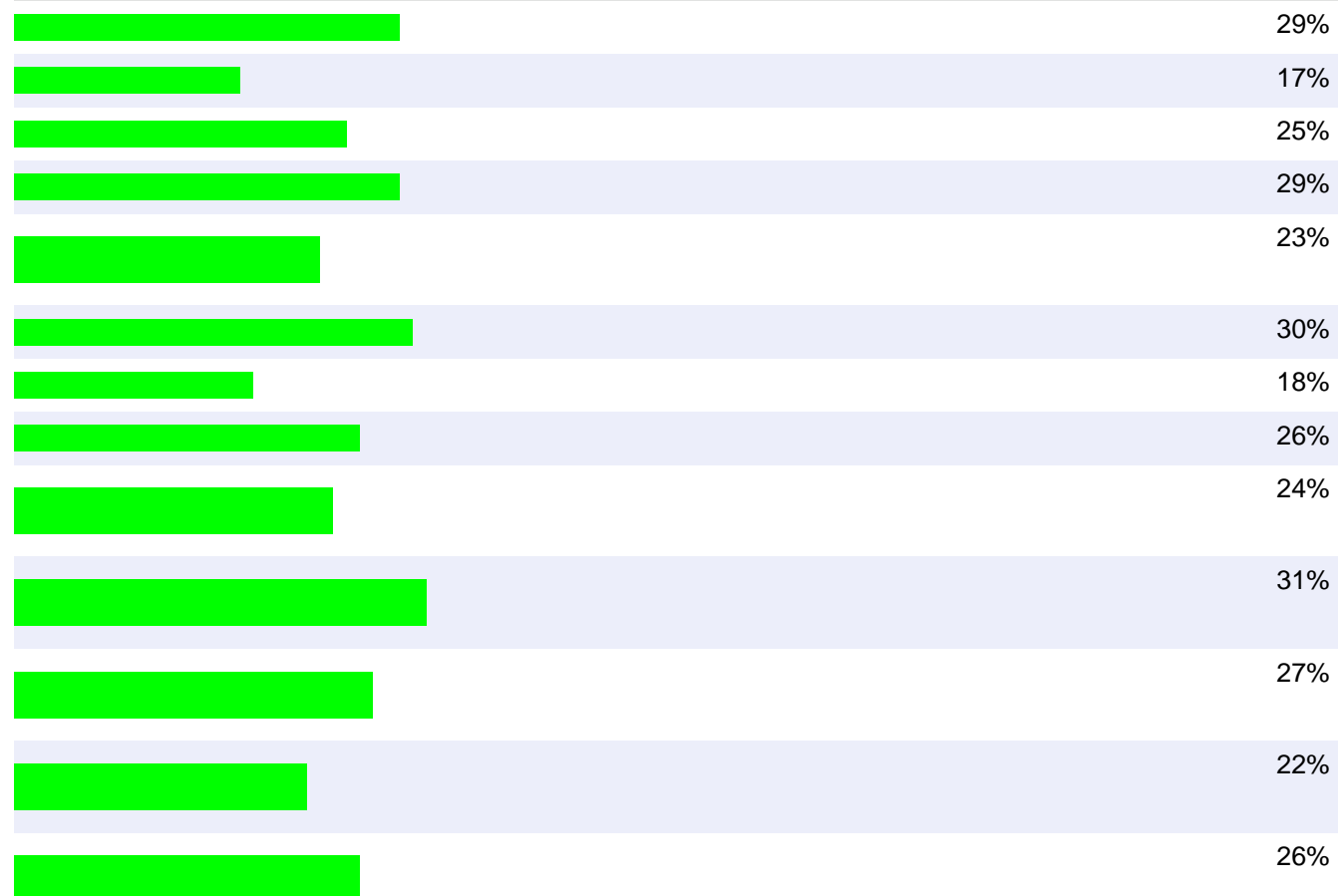
Percent of patients who reported NO,they would not recommend the hospital.



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

Percent of patients who reported YES,they would probably recommend the hospital.



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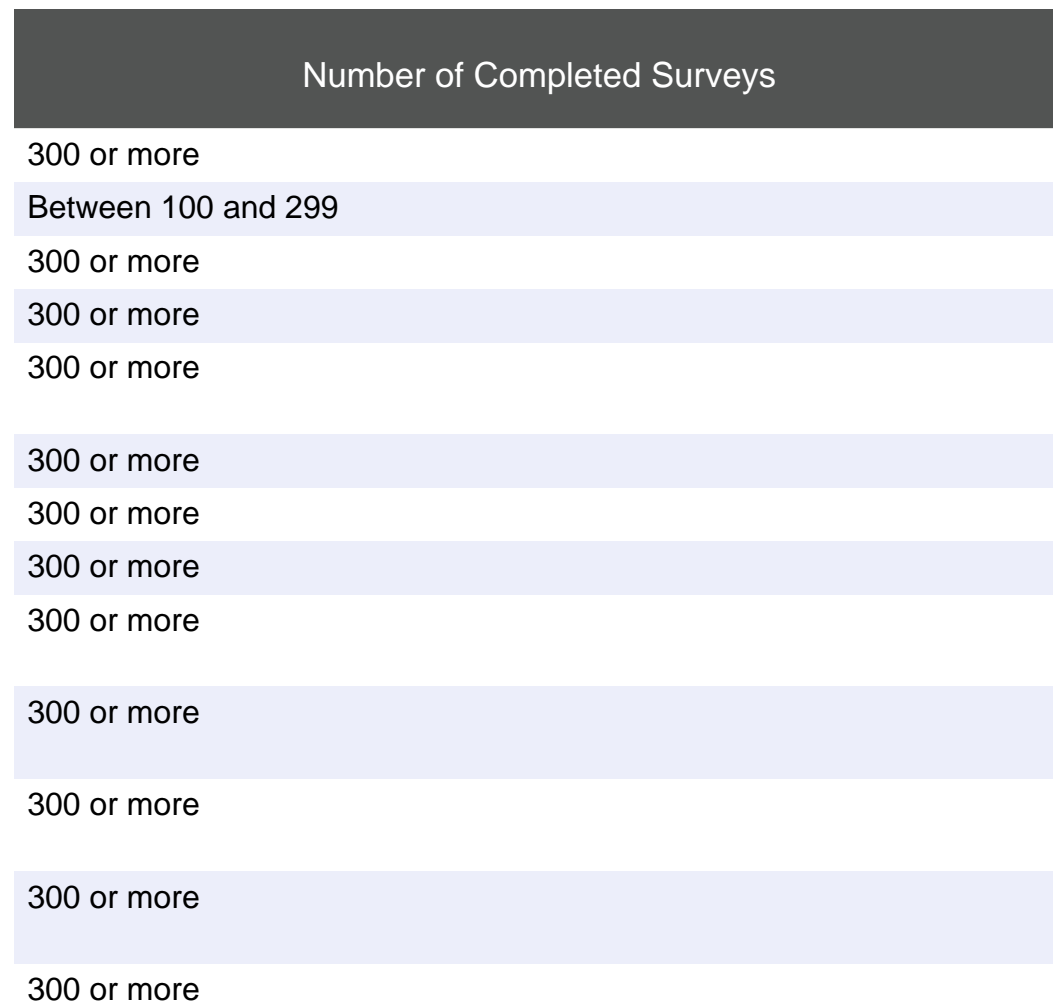
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Percent of patients who reported YES, they would definitely recommend the hospital.






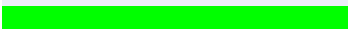


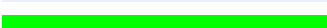
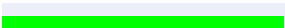

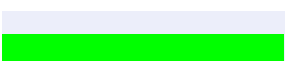
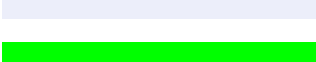


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Survey Response Rate Percent	Hospital Footnote
 29%	
 44%	
 41%	
 32%	
 34%	
 38%	
 30%	
 26%	
 33%	
 26%	
 29%	
 32%	
 30%	